

Contractor FAQ CleanBC Better Homes and Home Renovation Rebate Changes

Effective April 11, 2025

REBATE CHANGES

What rebates are ending on April 11, 2025?

Heat pump rebates ending on April 11, 2025, include:

- Mini-split, multi-split and central ducted heat pumps for oil, propane, natural gas and wood primary heated homes
- Dual fuel ducted heat pumps for tank propane primary heated homes
- Air-to-water heat pumps for oil, propane and natural gas primary heated homes
- Combination air-to-water heat pumps for oil, propane and natural gas primary heated homes
- Heat pump hot water heaters for oil, propane, natural gas and wood primary heated homes
- Other rebates ending include:
 - Electric service upgrades
 - Home Energy Improvement Bonus

What rebates are remaining after April 11, 2025?

The CleanBC Better Homes program will continue to offer heat pump rebates in the northern region*. To access these rebates eligible homes must be located north of and including the District of 100 Mile House (latitude 51.628°N) and must be connected to BC Hydro electric service. Heat pump rebates that will continue to be offered in the north include:

- Northern mini-split, multi-split and central ducted heat pumps for oil, propane and natural gas primary heated homes – \$6,000 rebate
- Northern dual fuel ducted heat pumps for tank propane and PNG natural gas primary heated homes – \$4,500 rebate
- Northern air-to-water heat pumps for oil, propane and natural gas primary heated homes – \$6,000 rebate
- Northern combination air-to-water heat pumps for oil, propane and natural gas primary heated homes – up to \$7,000 rebate
- Northern heat pump hot water heaters for homes converting from oil, propane and natural gas primary hot water – \$1,000 rebate

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Please note that the following heat pump rebates are not impacted by the change:

- Rebates for income qualified participants through the CleanBC Energy Savings Program. Details on the Energy Savings Program can be found here: <https://www.betterhomesbc.ca/rebates/energy-savings-program/>
- BC Hydro and FortisBC customers with primary electric heating switching to an all-electric heat pump.
- FortisBC customers with primary natural gas heating switching to a dual fuel heating system.
- Current rebates available through BC Hydro and FortisBC can be found here: bchydro.com/homerebates and fortisbc.com/homerebates.

Why are some fuel-switching heat pump rebates ending on April 11, 2025?

Since launching the CleanBC Energy Savings Program in June 2024, the Province has seen a substantial decline in interest in the CleanBC Better Homes and Home Renovation Rebate Program. Today more than 70% of heat pump rebates flow through the Energy Savings Program. These changes reflect the increased focus on affordability and are designed to ensure funds continue to be available for income-qualified homeowners who can most benefit from financial support to adopt energy efficiency measures.

Why is the northern region eligible for fuel-switching heat pump rebates?

The Better Homes and Home Renovation Rebate Program will continue offering heat pump rebates in the northern region to address regional and climate-related challenges. This initiative helps northern communities overcome barriers such as higher costs, limited access to contractors, equipment shortages, and a lack of energy advisors, ensuring greater support for heat pump adoption.

This doesn't seem fair, why are fuel switching heat pump rebates only being offered in the north and not in other regions of BC?

Households in other regions looking to install a heat pump do not face the same challenges as those in the north. The CleanBC Better Homes and Better Buildings northern offer is designed to help northern communities overcome barriers to heat pump adoption and electrification, such as higher costs, limited contractor availability, equipment shortages, and a lack of energy advisors.

What does the CleanBC Better Homes and Home Renovation Rebate Program consider a home in the north?

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Eligible homes must be located north and inclusive of the District of 100 Mile House (latitude 51.628°N).

How can I identify my home's latitude?

Google Maps is a tool that can be used to identify the GPS coordinates of your home.

- On your computer, open [Google Maps](#).
- Enter your address in the search tool in Google maps.
- Right-click on your address on the map.
- This will open a pop-up window. You can find your latitude and longitude in decimal format at the top.

What are the cut-off dates for customers to apply for the rebates that are ending?

Customers who installed and were invoiced **on or before April 11, 2025**, can apply for rebates that are ending. **Applications must be submitted prior to August 31, 2025.**

Is there a grace period for customers who have received a quote, but will not be able to install the heat pump before April 11, 2025?

Yes, customers who have a quote/estimate, but have not yet installed or been invoiced may still apply for rebates that are ending provided they meet the following conditions:

- Proof of quote/estimate dated on or before April 11, 2025. To be submitted with application.
- Invoice dated on or before May 23, 2025.
- Rebate applications submitted before August 31, 2025.

Are fuel-switching heat pump rebates still available in the CleanBC Energy Savings Program?

Yes, if a participant meets the program requirements in the CleanBC Energy Savings Program (ESP) and heats primarily with natural gas, oil or propane before the upgrade, they will be eligible for a rebate of up to \$16,000. For additional information, please visit: [Energy Savings Program Heat Pump Rebates - Better Homes BC](#).

Additional conditions apply:

- To participate in the ESP, contractors must be registered in the program and must be a member of the Home Performance Contractor Network (HPCN). If you would like to become registered in the program, please contact ESPcontractorsupport@clearesult.com.

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- Homeowner participants must be registered in the ESP program and must have received their eligibility code and opportunities report prior to the installation being completed.

Are heat pump rebates still available for BC Hydro and FortisBC customers with primary electric heating?

This change does not impact rebates funded by BC Hydro and FortisBC.

For homes primarily heated by electricity in BC Hydro's electric service territory visit BC Hydro's [Heat Pump Rebate](#) webpage for further details

For homes primarily heated by electricity in FortisBC's electric service territory visit FortisBC's [Heat Pump Rebate](#) webpage for further details

Please note that rebate values and requirements for upgrading from primary electric heating to heat pumps are changing on May 1, 2025. Homeowners and contractors must meet NEW program rebate requirements to be eligible for rebates. Please refer to the email and rebate chart attached to this email to learn about those changes.

Are dual fuel heating system rebates available for FortisBC customers with primary natural gas heating?

This change does not impact rebates for FortisBC natural gas customers. Visit FortisBC [Dual Fuel Heating System](#) webpage for further details.

How can I learn more about the heat pump rebates that are available to customers?

Please refer to the rebate table attached to see all heat pump rebates available to customers.

Additional questions can be directed to the program partners:

BC Hydro
alliance@bchydro.com

FortisBC
qualityinstalls@fortisbc.com

Province of BC
betterhomesBC@gov.bc.ca

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